

# Grease Monkey® Service Center Limited Warranty Certificate

Grease Monkey® is dedicated to ensuring your complete satisfaction. Your business is appreciated and your Grease Monkey® Service Center looks forward to servicing your vehicle in the future. In support of this commitment, you have received a limited warranty. In addition, if you have comments or questions regarding the service you received, please feel free to contact the service center manager at the location listed on the invoice.

### What Is Covered By The Limited Warranty

The Grease Monkey® Limited Warranty covers the services and products shown on the invoice. It protects you against defects in materials or workmanship for those services and products for either three months or 3,000 miles, whichever comes first as measured from the date of service or mileage shown on the original invoice. This warranty is conditioned on the vehicle receiving reasonable and manufacturer's recommended maintenance during the warranty period.

#### What Is Not Covered By The Limited Warranty

As part of the ongoing commitment to provide you with the best service possible, Grease Monkey® Service Center personnel may perform several visual safety checks on a vehicle while it is being serviced. However, personnel will not perform repairs and you are urged to have any noted items repaired at your earliest convenience. No warranty is either expressed or implied by Grease Monkey® that all safety repairs needed or defective parts will be identified by its personnel's visual inspection.

In addition, the Grease Monkey® Limited Warranty does not apply if the original invoice indicates the customer declined to authorize specific labor, parts or services required for satisfactory performance. This warranty does not apply when anyone alters or tampers with the Grease Monkey® Service Center's products or when corrective action is taken by anyone without prior written approval from the Grease Monkey® Service Center where services was provided. This warranty does not cover loss of time, inconvenience, loss of use of the vehicle or other incidental or consequential damages.

## **How To Obtain Limited Warranty Service**

The Grease Monkey® Limited Warranty is made by the independently owned and operated Grease Monkey® Service Center shown on the invoice. To obtain warranty service, you must return to the original Service Center with the original invoice. At that time, the Grease Monkey® Service Center reserves the right to inspect the vehicle involved in the claim before any corrective action can be taken.

#### "We Can Top That" Free Refill Program

If normal usage of your vehicle causes it to run low on fluids between your regular three month/3,000 mile visit to Grease Monkey®, we will check and fill it FREE! Stop in between oil changes and we'll check and top off: motor oil (up to 1 quart), power steering fluid, battery fluid, windshield washer fluid, transmission or transaxle fluid and check and set you tire pressure – FREE! (Free Refill Program does not include antifreeze.)